A trusted partner, unlocking the potential beyond disabilities
Achievement Centers for Children

Founded in 1940 as the Society for Crippled Children, we serve children and adults with a broad range of disabilities and special needs including physical, developmental, neurological and emotional challenges. Our unique service model weaves together education and autism services; therapy and the Intensive Therapy Clinic; recreation, camp and sports programs; adult services, and family support/social work services to meet the needs of the entire family and provide the best outcomes.

OUR MISSION

We empower children and adults with disabilities and their families to achieve their greatest potential.

OUR VISION

A future where individuals with varying abilities have opportunities across the lifespan to live life to the fullest. Everyone will reach their highest potential at home, school, and in the community as a result of the family-focused and integrated services our staff so competently and passionately provides.
Dear Friends

Families come to the Achievement Centers for Children seeking services for their children with disabilities, but they find so much more here. They find a trusted partner that focuses on their child's abilities and special strengths, and builds on them creating successes, increasing momentum, and helping each individual develop confidence in him or herself.

At the Achievement Centers for Children, relationships are at the heart of everything we do. We believe that the family is the root of success, and we work closely with each family wherever they are in their journey to develop their child’s abilities. The family is an integral and active part of the process, setting goals and measuring success. The excellent outcomes of the children and adults we serve come from that trusted partnership with their family and with our team of professionals focused on unlocking the potential in each person.

Strong and lasting relationships with our supporters including donors, volunteers, and staff are what helps us fulfill our mission to empower children and adults with disabilities and their families to achieve their greatest potential. We thank you for your commitment to our mission, and the children, adults and families we serve.

Sincerely,

Sally Farwell, MEd
President and CEO

James Kacic
Chairman, Board of Directors
Hrmena
even-year-old Hrmena loved his first year as a day camper at the Achievement Centers Camp Cheerful this year. He was born with a genetic disorder, then diagnosed with autism recently. At Camp Cheerful, he can forget about any challenges he might have and just have fun in a safe, nurturing environment. His mother related, “Hrmena was bored at home. We were happy to find Camp Cheerful because it had everything we were looking for—music, swimming, hiking, nature walks, and other children to play with. We found Hrmena loves to be around horses. The first week of camp, he was so excited, he struggled with listening, but by the end of the week, his listening skills greatly improved.”

“The counselors at Camp Cheerful are very special. They know what they are doing and how to handle situations calmly. They know how to take care of the children completely, from managing everything they bring to camp each day, making sure everyone is safe, to having many activities for the children to experience and have fun with each other. The counselors work very hard, and I can tell they do it because they love the campers. We trust them with our son.”

“When I pick up Hrmena from camp, he gets into the car and says “I’m tired, with a big smile on his face. That’s a good thing,” said Hrmena’s father, George. “The counselors give us a report with details about his day so we can talk with him about it. We are happy with everything at Camp Cheerful.”

“The last day our son, Hrmena, was at camp, the counselors gathered around him to give him hugs. It was a special day. They were all very warm and kind—like family.” —Hrmena’s mother, Jaklen

A trusted partner

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Unlocking the potential beyond disabilities

Here at the Achievement Centers, we’ve had the honor to watch Leah Meister grow from a seven-month-old baby to the smiling, happy five-year-old she is today. Leah was born with a severe heart condition requiring surgery only 20 hours after birth, and suffered a stroke affecting the left side of her tiny body. Her parents didn’t know what to expect of her future. “There’s a lot of unknowns with those big diagnoses, and we didn’t know if Leah was ever going to walk, communicate, eat on her own, or even play with us and that’s a lot to deal with,” said her mother Jacki. “I think getting her here for therapies so early was a game changer for her.”

“We are grateful for her excellent team of therapists that have included physical, occupational, and speech therapists. Everyone treats Leah as a little girl—not a diagnosis, and that makes a difference—that’s why we stay.”

“What Leah does now—opening, reaching, and grabbing with her left hand, she could not do nine months ago. Last year at this time, her hand was very tight. Her occupational therapist, Gabby, knew what steps to take to get Leah where she is today, from loosening her muscles, then stretching and strengthening them,” explained Jacki.

Leah was recently introduced to a communications device by her speech therapist where Leah selects buttons so that the device can speak for her and express her needs and wants. “It’s relieved a lot of frustration for Leah to learn how to communicate with us.”

“It’s hard, but you should always have hope. You can always find joy and you will always have love. Don’t count them out because these kids are amazingly tough. We’re lucky to have Leah. She’s a delight, very happy, and content with life. She’s a blessing to everybody.”

Pictured at right (L to R):
Ellie Woodford, Speech Language Pathologist; Jacki and Leah Meister; Gabby Rankin, Occupational Therapist

At the Achievement Centers for Children, generous donations help us provide programs and services, such as the therapies Leah is receiving, regardless of a family’s ability to pay. Thank you for your support!
Leah
In January 2019, the Achievement Centers became a Trauma Informed Agency. Trauma Informed Care is an organizational structure and treatment framework that involves understanding, recognizing, and responding to the effects of ALL types of trauma. Trauma Informed Care emphasizes physical, psychological and emotional safety for both clients and providers, and helps survivors rebuild a sense of control and empowerment.

North Coast Therapy Associates is a subsidiary of the Achievement Centers for Children and provides outstanding school-based occupational and physical therapy services to students in Northeast Ohio. Therapists partner with educational teams to reduce the barriers to full student participation and learning in school. Last year, NCTA provided nearly 28,000 hours of occupational and physical therapy to 1,244 students in 56 schools in Northeast Ohio.

Photos, clockwise from top: Ali Kimble, shows her excitement at winning a red ribbon; Brian Zimmerman, CEO of the Cleveland Metroparks with Sally Farwell; “River Rocker” Jason Butler with Adult Program Specialist, Dana Haney; NCTA’s therapists help students gain skills to be successful in school; Infant Massage Class.
SPECIAL EVENTS/ FUND DEVELOPMENT
Our four major special events held yearly are generously supported by individuals and our business community. Together, through all our fundraising events; initiatives and appeals; individual, corporate and foundation donors contributed more than $1.8 million to further our mission. For more information on how to contribute, visit AchievementCenters.org.

Sparkle, Shimmer and Shine Gala 2019, honored the Cleveland Metroparks and Brian Zimmerman, CEO, and raised over $432,000 to support our critical programs and services.

A Most Excellent Race proceeds contributed over $132,000 to benefit Camp Cheerful.

Cheers to Camp Cheerful, our annual fall event, provided over $91,000 in funding for camp programs for children and adults with disabilities.

Blue Chip Blue Tee, our annual golf tournament, drove home over $77,000 to benefit the programs and services at the Achievement Centers.

RECREATION
Chagrin Hunter Jumper Classic Our Camp Cheerful Therapeutic Horsemanship riders and horses were all stars as they showed off their skills!

Young Adventurers Weekend Our new overnight weekend designed for younger campers wanting to try overnight camp for the first time was a success and welcomed twenty new campers.

Celebrating Diversity Our kind and dedicated overnight counselors represented the United States, England, Ireland, Jamaica, Jordan, New Zealand, Poland, Scotland, Turkey, and the Ukraine this year making overnight camp even more fun for the campers this summer!

We are the champions! Congratulations to our hard-working, talented Junior Wheelchair Cavaliers team that finished 6th overall at the NWBA Junior Division Tournament held in New Lennox, Illinois.

ADULT SERVICES
Snack Shack is Open for Business Campers enjoyed refreshments purchased from the Snack Shack operated by the adults in our River Rock Adult Day program. Our River Rock participants learned how to provide customer service, and counting money—always with a smile and “thank you.”

EDUCATION AND AUTISM SCHOOL
Learning + Fun in Our Community Students broadened their horizons through community-based instruction this summer that included a planetarium, splash pad, nature center and park. Community-based instruction is a research-based practice for teaching vocational and adaptive behavior skills to students with moderate-intensive learning needs.

Our Autism School in Westlake is expanding and will be offering Grade 9 in the 2019–2020 school year.

THERAPY SERVICES
In Therapy this past fiscal year, the student intern program continued to grow. The Achievement Centers for Children therapy program hosted and mentored a total of twelve Master’s level and Doctorate level OT, PT and Speech therapy students from a variety of universities in the state of Ohio and surrounding states. The ACC therapists who supervised and mentored the students worked on creating a seamless onboarding and onsite curriculum for the students, and the feedback from the students and university student program coordinators was exceptional.

FAMILY SUPPORT SERVICES
Infant Massage Training We hosted a four-day training given by Infant Massage USA™ to prepare individuals to teach parents and primary caregivers. Infant Massage supports healthy relationships and nurtures parents and babies to support early infant mental health, bonding, communication, healthy development, stress management and more.
Engaging Support

**First Time Donors**
- 738

**Instagram Launched**
Join us at achievementcentersCLE

**Out of every dollar donated**
- 83¢

goes directly for the benefit of our clients and to further our mission.

**Total Clients Served**
- 3,772
*each figure represents about 150 clients (Includes NCTA)*

Provided $1.3 million in subsidized services

**Volunteers gave**
- 9,468 hours of their time in our Therapeutic Horsemanship Program

**Total Number of Therapy Services Clients**
- 355 Speech Therapy
- 246 Occupational Therapy
- 99 Physical Therapy

**Camp Cheerful**
- 339 Campers
- 14 Counselors from 10 Countries

**Adapted Sports**
- 164 players and 328 volunteers participated
- 70 families trained and babies soothed in infant massage
2018–2019 Consolidated Financials*

**INCOME**
- Service Fees $7,274,448
- Contributions $2,102,777
- United Way $171,873
- Government Grants $377,513
- Miscellaneous $149,272
- **TOTAL** $10,075,883
- Endowment Investment Gain $376,273

**EXPENSES**
- Therapy $3,231,785
- Education $1,442,077
- Camp $2,278,273
- Family Support $2,150,504
- Transportation $22,324
- Management $1,138,669
- Development $821,632
- **TOTAL** $11,085,264
- Depreciation/Amortization $522,884

*Preliminary Audit Report

**STRATEGIC OUTCOMES FOR 2018–2019**
- Provided a total of 208,736 service hours to children, adults and their families.
- Received a client satisfaction rate of 99% through family surveys received.
- Raised over $1.8 million in charitable support from the community.
- 97% of clients receiving services at the Achievement Centers for Children achieved or partially achieved their individualized goals, including improved functional skills (crawling, walking, talking), increased academic achievement, and improved social/emotional development (interacting with peers, managing stress, coping with a disability).

*In Fiscal Year 2018–2019, many of the clients served by the Achievement Centers participated in or received multiple programs and services. Over the past year, the agency provided more than 7,025 programs and services to 3,772 individuals and their families. (These numbers include North Coast Therapy Associates, LLC.)*
2018–2019
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Volunteer groups, such as Turner Construction, pictured below, help us maintain our facilities, do landscaping, and complete special projects.

Thank you!

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Ms. Lisa Cooper
Crossroads Animal Hospital
Cru Uncorked
Darice Lamrite West Inc.
Dave’s Supermarkets
Mr. and Mrs. John M. Davies
Deep Springs Trout Club
Mr. and Mrs. Tom Detelich
Don’s Pomeroy House
Mr. and Mrs. John D. Draves
Edgewater Yacht Club
Mary Kim Elkins and David Greenspan
Embassy Suites Hotel—Cleveland-Rockside
Emerald & Violet Studio
Empowering Punch
Ernst & Young LLP
Fahrenheit
Farmers Exchange
Sally Farwell and Jeffrey Cohen
Fire Food and Drink
First Choice Painting & Repairs, Inc.
Floral Elegance
Force Sports
Mr. and Mrs. Bo Foster
Ms. Courtney Foster
Four Corners Garden Club
Fox Sports Ohio
Mr. Jason Galaska
Ms. Tammie Gaughan
GE Lighting
Dr. Sandra and Mr. Brett Gebhart
Gervasi Vineyard
Giant Eagle
Gibbs Butcher Block
Gilmour Academy
Glidden House
Goldfish Swim School-Cleveland East
Green Fisher Farm
Green Standards
Mr. and Mrs. Timothy Griffin
H & M Landscaping, Inc.
Mrs. Karen Harel
Harmony K9 Training
Ms. Ruth Ann Harr
Ms. Ronna Harris
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<th>Company/Individual</th>
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<td>Robert E. Hartshorn Portraits &amp; Fine Art</td>
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<td>Mr. Darin Yug and Ms. Chrissy Schaefer-Yug</td>
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*Deceased*
Strategic Alliances 2018–2019
Achievement Centers for Children is proud to contract and/or collaborate with the following entities:

- Alcohol, Drug Addiction and Mental Health Services Board of Cuyahoga County (ADAMHS)
- Aluminum Cans for Burned Children
- Autism Community Collaborative
- Autism Society of Cleveland
- Baldwin Wallace University
- Berea—City Department of Recreation
- Bright Beginnings
- Business Volunteers Unlimited (BVU)
- Case Western Reserve University—MSASS
- Catholic Charities Head Start
- The Centers for Families & Children
- Cleveland Browns Foundation
- Cleveland Cavaliers
- Cleveland Clinic Children’s Hospital
- Cleveland Indians
- Cleveland International Film Festival
- Cleveland Metropolitan School District
- Cleveland Metroparks
- Cleveland State University
- Council for Economic Opportunities in Greater Cleveland
- Cuyahoga County Board of Developmental Disabilities
- Educational Service Center of Cuyahoga County
- Fresh Air Camp
- Groundwork Ohio
- iCan Bike/iCan Shine, Inc.
- Invest in Children
- Kent State University
- Lake Erie Nature and Science Center
- Medina County Board of Developmental Disabilities
- MetroHealth
- Milestones Autism Resources
- Muscular Dystrophy Association (MDA)
- NE Ohio Infant Mental Health
- Neuro-Developmental Treatment Association (NDTA)
- Ohio Center for Low Autism and Low Incidence (OCALI)

“Never doubt that a small group of thoughtful, committed citizens can change the world. Indeed, it is the only thing that ever has.” —Margaret Mead

Accreditation and Licensure
The Achievement Centers’ programs and services are licensed and accredited by:

- Commission on Accreditation of Rehabilitation Facilities (CARF)
- ADAMHS Board of Cuyahoga County
- The American Camp Association
- Equine Assisted Growth and Learning Association (EAGALA)
- Healthy Families America
- The Professional Association of Therapeutic Horsemanship International (PATH Intl.)
- Medicaid
- Ohio Department of Jobs and Family Services
- Ohio Department of Developmental Disabilities
- Ohio Department of Mental Health and Addiction Services
- Ohio Department of Education
- Ohio Department of Mental Health & Addiction Services
- Ohio Guidestone
- Ohio Occupational Therapy Association
- Ohio Provider Resource Association (OPRA)
- Pre4CLE
- Rocket Mortgage
- Starting Point
- State Support Team PBIS Region 3 Networking Group
- St. Augustine Manor
- United Black Fund
- United Cerebral Palsy of Greater Cleveland
- United Way of Greater Cleveland
- University Hospitals
- University of Akron
- Voices for Ohio’s Children
- Warrensville Heights City School District

The Achievement Centers earned a 4-star rating by Charity Navigator, the highest rating possible. The Achievement Centers for Children is proud to be a United Way partner agency.
OUR CORE VALUES AND GUIDING PRINCIPLES

Holistic
applying an integrated and interdisciplinary approach focused on the whole person

Family-focused
compassionately involving families of all income levels as true partners

Results-driven
providing exceptional programs and services based on proven practices

Diverse
promoting diverse representation in direct service and agency governance

Employer of choice
attracting and retaining outstanding and professional staff who demonstrate mutual respect, honesty, professional growth, teamwork and excellence

Strong Stewards
ethically and effectively managing all resources and accounting for client outcomes and organizational results

HIGHLAND HILLS
4255 Northfield Road
Highland Hills, Ohio 44128
Phone 216-292-9700
Fax 216-292-9721

WESTLAKE
24211 Center Ridge Road
Westlake, Ohio 44145
Phone 440-250-2520
Fax 440-250-2530

CAMP CHEERFUL
15000 Cheerful Lane
Strongsville, Ohio 44136
Phone 440-238-6200
Fax 440-238-1858

INFORMATION
216-292-9700
www.achievementcenters.org