



ACHIEVEMENT CENTERS FOR CHILDREN

FY 2018-2020 Strategic Plan

STRATEGIC GOALS

GROWTH

Generate demand for services based on unparalleled expertise

We will exceed service expectations as respected experts in the specialized programs we provide. Our reputation will fuel agency growth, allowing us to help more clients and maximize the outcomes they are able to achieve. We will frequently evaluate the outcomes and financial sustainability of our programs to ensure we have the optimal mix to support our mission.

LEADERSHIP & TALENT

Attract the most passionate and talented people

We will establish a culture that focuses on leading the field in clinical expertise around the holistic needs of the families we serve. The talent in our organization, Board of Directors, and Associate Board will differentiate us in the community and make us a destination for those who want to impact people with disabilities and grow into respected leaders within our agency and across our community.

RELATIONSHIPS

Foster relationships to maximize impact for our mission

We will lead in the services we provide and grow our influence by building collaborative relationships with community agencies, corporations, philanthropic and service partners. We will utilize innovative digital techniques to broadcast our mission, expertise, and results to broaden our reach and awareness.

OPERATIONS & INFRASTRUCTURE

Optimize operational and administrative activities

We will streamline our processes and technology to deploy our services and development activities. Our agency will have a scalable operating infrastructure to facilitate efficient growth at the best facilities. We will have a relentless approach to continuously improve the quality and efficiency of our services.

OUR MISSION

We empower children and adults with disabilities and their families to achieve their greatest potential.

OUR VISION

A future where individuals with varying abilities have opportunities across the lifespan to live life to the fullest. Everyone will reach their highest potential at home, school, and in the community as a result of the family-focused and integrated services our staff so competently and passionately provides.

OUR CORE VALUES AND GUIDING PRINCIPLES

We are committed to creatively pursuing our mission with competence and passion, and being:

- ◇ **Holistic:** applying an integrated and interdisciplinary approach focused on the whole person
- ◇ **Family-focused:** compassionately involving families of all income levels as true partners
- ◇ **Results-driven:** providing exceptional programs and services based on proven practices
- ◇ **Diverse:** promoting diverse representation in direct service and agency governance
- ◇ **Employer of Choice:** attracting and retaining outstanding and professional staff who demonstrate mutual respect, honesty, professional growth, teamwork, and excellence
- ◇ **Strong Stewards:** ethically and effectively managing all resources and accounting for client outcomes and organizational results

STRATEGIC PLANNING COMMITTEE

Facilitator: Jim Boland, Partner, Cohen & Co. and ACC Board Member

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