Founded in 1940 as the Society for Crippled Children, we now serve children and adults with a broad range of disabilities and special needs including autism, cerebral palsy, Down syndrome, and other physical, developmental, neurological and emotional challenges. Our unique, comprehensive service model weaves together education and autism services; therapy services and the Intensive Therapy Clinic; recreation, camp and sports programs; and family support services to meet the needs of the entire family and provide the best outcomes. The agency serves individuals from birth through adulthood, with a special focus on children from birth through age five.

Over 2,500 children and adults throughout Greater Cleveland and beyond received services last year at our three locations, as well as throughout the community in child care centers, schools and homes.

**ACCREDITATION AND LICENSURE**

*The Achievement Centers’ programs and services are licensed and accredited by:*

Commission on Accreditation of Rehabilitation Facilities (CARF), ADAMHS Board of Cuyahoga County, The American Camp Association, The Professional Association of Therapeutic Horsemanship International (PATH Intl.), Medicaid, Ohio Department of Jobs and Family Services, Ohio Department of Developmental Disabilities, Ohio Department of Education, Ohio Department of Mental Health and Addiction Services, and the Ohio Department of Health. The Achievement Centers earned a 4-star rating by Charity Navigator, the highest rating possible. The Achievement Centers for Children is proud to be a United Way partner agency.
Dear Friends

Our dream for children and adults with disabilities is a future where individuals of varying abilities have opportunities to live life to the fullest. Our role is to provide the advocacy, resources and skills needed to realize that dream. Consistent strategic planning is critical to accomplishing success. This year after exploring the values, commitments and themes in our work, the Achievement Centers for Children finalized a three-year strategic plan. This plan is our commitment to advocate for those we serve, work with others and the community, wisely use our financial resources and embrace the entrepreneurial spirit that started our agency in 1940.

As part of our strategic planning process and execution, we have identified four guiding areas for the organization:

- **Strategic Growth** by generating demand for services based on unparalleled expertise
- **Leadership and Talent** by attracting the most passionate and talented staff
- **Foster Relationships** and collaborations to maximize impact for our mission
- **Economic Accountability** by optimizing operational and administrative activities

We are excited to be developing the roadmaps to the future that weave together our mission, vision, core values and guiding areas. These plans address critical program growth in new and different ways, but most importantly, they will create a pathway to achieving our dream.

Each of you—families, staff, members of the Cleveland business community, donors and volunteers to the Achievement Centers for Children, and funders of services—recognizes that individuals with disabilities have unique challenges. Each of you have invested in providing the resources to shift the focus from disability to ability. Your dedication and support will help the Achievement Centers move closer toward a more inclusive community, one that values everyone’s abilities and fosters opportunities for growth.

We thank you for your commitment to our mission, our children, adults and their families. Read more about our strategic plan on our website at AchievementCenters.org.

Sincerely,

Sally Farwell, MEd  
President and CEO

James Kacic  
Chairman, Board of Directors

“All our dreams can come true if we have the courage to pursue them.”

—Walt Disney
Bethany was officially diagnosed with cerebral palsy when she was 15 months old. Delila searched for therapy options that would encourage and strengthen her daughter. After several disappointing experiences, two of their friends recommended the Achievement Centers for Children. “Oh my goodness, I could hardly believe the difference when I walked into the Achievement Centers in Westlake with four-year-old Bethany and met her physical therapist, April, and her occupational therapist, Liz. Bethany just latched on to her therapists here. She wanted to please them and became super determined to do whatever she needed to do. She has the right therapists to push her, while always so friendly, kind, and encouraging with her.” Bethany steadily progressed in her therapies, gaining strength and coordination, and began using a walker. Now eight years old, she proudly uses her new pink and purple crutches. Bethany’s therapists have built a relationship with her where she feels comfortable here and is happy to come. “I really didn’t think she would get to the place where she wouldn’t use the walker and just use crutches. It was beyond my expectations,” said her mother. She also learned many self-help skills such as dressing herself and brushing her teeth, and puts her hair into a ponytail on her own. In occupational therapy, she’s working on handwriting and putting her leg braces on independently.

“When you have a child with a disability, every step of progress looks huge, almost impossible. I’m so pleased with her progress! As I look back, I wish I would have known about this place when she was a baby.”
Bethany’s combined physical therapy and occupational therapy sessions provide a holistic approach to her progress. Physical therapist, April Nesbit (left) and occupational therapist, Gabby Rankin (below right) coordinate their activities to be productive and fun for Bethany.

“I want to walk all by myself by the time I’m 10!”

—Bethany Keim
“... it feels like we won the lottery.... it’s amazing .... each small step of progress means the world to me”

—Olga Roman, Emilio’s mother
What is it that all parents want for their children? Olga Roman’s goal for her son, Emilio, is “to be happy and be proud of himself.” We are honored to have been a part of Emilio’s life alongside his family from the time he was three years old when he starting coming to the Achievement Centers for Children for physical therapy and occupational therapy. Emilio has enjoyed our Sensational Day camp at Camp Cheerful, a program designed for children with autism spectrum disorder (ASD), and when we started an adapted sports program, he jumped right in. Emilio, now 28 years old, continues to enjoy Adapted Football and Adapted Soccer, Therapeutic Horsemanship, and our Respite Weekends at Camp Cheerful. Since he is so comfortable and happy when he’s at Camp Cheerful, it felt natural for his parents to enroll him in our River Rock Adult Day program. Now, he enjoys all the activities at camp each weekday throughout the year with his friends and caring staff.

Emilio has enjoyed playing on the Achievement Centers Cleveland Browns Adapted Football League for eight years, but this is the first year he’s really engaged in the game, said his mother. “He’s more focused, and when he comes home, he says, ‘my team is winning.’” Olga never heard her son express himself in this way before. She said, “it’s those little things people take for granted. To me, it feels like we won the lottery. It’s amazing. Each step of progress I see him make feels like he’s climbed a mountain, and it means the world to me.”

Now, Emilio enjoys coming each day to our River Rock Adult Day program. He knows there will be friends and fun awaiting him. His mother and father know he will return excited to tell them about his day, especially if he had been swimming. “It warms my heart and means so much to us to know Emilio is enjoying his days with friends at Camp Cheerful.”
HIGHLIGHTS 2018

GUIDESTAR USA awarded us their 2018 “Gold Star of Transparency” this year. www.guidestar.org

CHARITY NAVIGATOR
For the fifth consecutive year, we were awarded a 4-star rating, their highest rating, for consistent execution of our mission in a financially efficient way. www.charitynavigator.org

STRATEGIC PLAN
A new Strategic Plan for 2018–2020 was developed to guide us into the future and strengthen our mission. The four main focus areas for our Strategic Goals are Growth; Leadership and Talent; Relationships; and Economic Accountability.

ADVOCACY
Sally Farwell met with representatives of Senator Sherrod Brown, Senator Rob Portman, Congresswoman Marcia Fudge, Congressman Tim Ryan and Congressman Mike Turner in Washington, D.C. to advocate for support of Social Emotional Learning programs for young students and their families.

SPECIAL EVENTS/ FUND DEVELOPMENT
Our four major special events held each year are generously supported by individuals and our business community. Together, through all our fundraising events, initiatives and appeals, donors contributed a total of more than $1.8 million to further our mission. For more information on our special events, visit AchievementCenters.org/events.

Sparkle, Shimmer and Shine, our annual gala was held on Saturday, November 11, 2017 and honored KeyBank and Beth E. Mooney, Chair and CEO of KeyCorp. Over 440 guests attended, raising over $517,000!

A Most Excellent Race, held on June 24, 2018 had over 600 participants and raised over $125,000 to benefit Camp Cheerful. This year, we added categories for senior runners for the 5K and 10K runs.

Cheers to Camp Cheerful Dinner and Silent Auction, held September 23, 2017 raised over $96,000 to benefit Camp Cheerful.

Blue Chip Blue Tee, our annual golf tournament held at Kirtland Country Club on August 7, 2017, drove home over $67,000 to benefit the programs and services at the Achievement Centers.
**FAMILY SUPPORT SERVICES**

A new Family Information Workshop Series offered a variety of speakers from the community for families to learn important information and resources and connect with other families. The monthly series included topics such as “Understanding Waivers” and “Parents’ Rights in the Special Education Process.”

Our Infant Massage program expanded the number of families reached by offering classes in additional locations such as libraries and community centers.

**AUTISM SCHOOL**

Our “Snack Shack” and “Breakfast Café” programs simulated stores where students sold snack items to staff and guests. They practiced skills such as greeting customers, initiating conversations, accepting money, making change, and thanking customers with a smile.

The Beck Center for the Arts, through their creative arts therapy program, taught classes with our students, engaging them through music and acting adapted to their abilities. At the end of ten weeks, they performed an adapted version of the Wizard of Oz to the cheers of their proud families.

**RIVER ROCK ADULT DAY PROGRAM**

Our “River Rockers” enjoyed a spectrum of enriching field trips, a new gardening program, and practiced social skills at the new River Rock “Snack Shack.”

**RECREATION AND SPORTS**

**Adapted Sports**

Congratulations to our Junior Wheelchair Cavaliers team that finished 8th overall at the National Wheelchair Basketball Association’s Invitational Tournament in Louisville, Kentucky in May!

We are grateful for the support of the Cleveland Browns organization. Our Adapted Football players were guided in their skills training by several Browns athletes, played their final game of the year at the Browns’ training facility, and families were given tickets to a pre-season game with a special on-field experience.

**Therapeutic Horsemanship**

Our Therapeutic Horsemanship staff were honored with a visit from Dr. Temple Grandin while she was in town for her book tour!

**Camp Cheerful**

We hosted ten international counselors representing the UK, Scotland, Jordan, South Africa, New Zealand, and Germany.

**THERAPY SERVICES**

A new Augmentative and Alternative Communication Clinic expanded as a specialty program of our Speech and Language Therapy to help individuals improve their communication skills through access to a variety of options in devices and methods. Watch three-year-old Rage in his therapy session here: https://youtu.be/WPRrMorSAkQ.
engaging support

FIRST TIME DONORS INCREASED

Facebook fans grew more than 15% (3,041 to 3,510)

Out of every dollar donated 83¢ goes directly for the benefit of our clients and to further our mission.

TOTAL CLIENTS SERVED 2,546
*each figure represents about 100 clients

Provided $1.2 million in subsidized services

Volunteers gave 9,606 hours of their time in our THERAPEUTIC HORSEMANSHIP PROGRAM

TOTAL NUMBER OF THERAPY SERVICES CLIENTS

Speech Therapy

72 families trained and babies soothed in infant massage

CAMP CHEERFUL

348 Campers

10 6 Counselors from Countries

170 players and 318 volunteers participated in Adapted Sports

Volunteers gave 9,606 hours of their time in our THERAPEUTIC HORSEMANSHIP PROGRAM

TOTAL NUMBER OF THERAPY SERVICES CLIENTS

Speech Therapy

275

Occupational Therapy

120

Physical Therapy

170 players and 318 volunteers participated in Adapted Sports

72 families trained and babies soothed in infant massage

348 Campers

10 6 Counselors from Countries
2017–2018 consolidated financials

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*Preliminary Audit Report

**STRATEGIC OUTCOMES FOR 2017–2018**

- Provided a total of 197,688 service hours to children, adults and their families.
- Provided approximately $1.2 million in subsidized services.
- Received a client satisfaction rate of 99 percent through family surveys received.
- Raised over $1.8 million in charitable support from the community.
- 96% of clients receiving services at the Achievement Centers for Children achieved or partially achieved their individualized goals, including improved functional skills (crawling, walking, talking), increased academic achievement, and improved social/emotional development (interacting with peers, managing stress, coping with a disability).

*In Fiscal Year 2017–2018, many of the clients served by the Achievement Centers participated in or received multiple programs and services. Over the past year, the agency provided 6,151 programs and services to 2,546 individuals and their families.*
2017–2018
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To empower children and adults with disabilities and their families to achieve their greatest potential.

Families are an important part of each child's therapy team at the Achievement Centers. Bethany, pictured here with her mother, brothers and sisters, and therapists, April and Gabby.

"The ACC is a fantastic source of help for families who are facing challenging circumstances. It's easy for us to see how our gifts are used . . . Simply find the joyful children or the smiling parents' faces at any of their sites."
—Brandon, Carlie and Addison Danner

Volunteers provide immeasurable assistance in our adapted sports and therapeutic horsemanship program, with special projects and events, and as members of our Board of Directors and Associate Board.

How can you help?
Visit our website for many opportunities to join us in helping children and adults with disabilities!
Thank you!

ACHIEVEMENTCENTERS.ORG/VOLUNTEER
The Achievement Centers for Children gratefully acknowledges the following donors for their financial contributions over $100 within the past fiscal year, July 1, 2017–June 30, 2018.

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AVI-SPL, Inc.
Mr. and Mrs. Richard Balch
Mr. Chuck Ballish
Barb Abraham Designs
Barrington Golf Club
Beaumont School
Bella Tocarre de’ Spa
Mary and David Betsill
Ms. Julie Bihn
Mrs. Bonnie Black
The Boardwalk Group
Boys and Girls Club
Amy and Stan Brady
Brown Aveda Institute
Ms. Alyshia Brumley
Buffalo Wild Wings
Rita and Timothy Carroll
Mr. and Mrs. Geoffrey D. Carter
Mr. and Mrs. Bill Caster
Cedar Fair Entertainment Company
Charles Scott Salons and Day Spas
Ms. Cynthia Christman
Cleveland Browns
Cleveland Cavaliers
Cleveland Consignment Shoppe
Cleveland Eye Clinic
Cleveland Landmarks Press
Cleveland Marriott Downtown
Cleveland Metroparks
The Cleveland Orchestra
The Cleveland Play House
Cleveland Public Theatre
Clip-ity Clop Western Wear and Saddlery
Mr. and Mrs. Michael R. Cole
Ms. Katie Corrigan
Mr. and Mrs. Daniel B. Cotter
Country Parlor Ice Cream
Crossroads Animal Hospital
Cru Uncorked
Mr. and Mrs. Brandon Danner
Darice Lamrite West Inc.
Mr. and Mrs. John M. Davies
Ms. Erin D. Davies
Deep Springs Trout Club
The DeJulius Group
Mr. John P. DelBusso, Jr.
Don’s Pomeroy House
Doubletree by Hilton Cleveland
Mr. and Mrs. John D. Draves
Eaton Corporation
EG Excavating
Embassy Suites Hotel—Cleveland-Rockside
Empowering Punch
Ernst & Young
ESPN Cleveland
Farmers Exchange
Sally Farwell and Jeffrey Cohen
Fat Head’s Brewery
Ms. Diane Faulk
Ms. Nicole Fazio
The Fedeli Group
First National Bank
Fish Furniture Shops
Mr. Timothy M. Fitzgerald
Force Sports
Ms. Courtney Foster
Stacy and Dan Frole
GE Lighting
Giants Eagle
Gibbs Butcher Block
Gilmour Academy
The Glenmede Trust Company
Glidden House
Mr. John Goebel
Goldfish Swim School—Cleveland East
Ms. Lynne Green
Mr. and Mrs. Timothy Griffin
Mr. and Mrs. Andrew Guzowski
Mr. and Mrs. Charles W. Hardin, Jr.
Mrs. Karen Harel
Harmony K9 Training
Hathaway Brown School
Heinen’s
Ms. Doreen Heinrichs
The Albert M. Higley Co.
Nicole and Stephen Hilbert
Ms. Margaret Hoffner
Holiday Inn Cleveland South/Independence
Hotel Indigo
Huntington National Bank
Ms. Gina Iacozili
Illusion Unlimited Salons
Indy Equipment and Supply
IntelliCorp Records, Inc.
InterContinental Hotel & Conference Center
John Roberts Hair Studio & Spa
James Kacic and Josephine Larkman
Ms. Caroline Kangas
KeyBank Corporation
Jeannette and Lasse Knudsen
Ms. Mary Beth Koss
Mr. and Mrs. Anthony Kotarsky
Kurtz Brothers, Inc.
Laurel School
Mr. and Mrs. Brian Lawler
Ms. Elizabeth A. Leffler
Claire List and Thomas C. Melter
Littler Mendelson
The Lodge at Geneva-on-the-Lake
L’Oreal USA
Ms. Grace V. Loudenstein
MAI Capital Management, LLC
Magical Steel USA, Inc.
Marble Room Restaurant
Lisa and Scott Matson
Ms. Carolyn McGinty
MCPc Inc.
The Memorial Tournament
Mia Salon Studios
Mitchell’s Ice Cream
Modern Food Processor
Ms. Dana Morgan
MTD Products Inc.
Music Box Supper Club
Maggie and Basil Musnuff
Ms. Chelsea Nau
Nautica Queen
Mr. and Mrs. Stuart D. Neidus
Nespresso USA
Nestle USA, Inc.
Oatey Company
Ohio Desk Company
Deborah and Roger Osgood
Padua Franciscan High School
Penfield Quilters
Mr. and Mrs. Stephen B. Perry
Petitti Garden Centers
Pier W Restaurant
Playhouse Square Foundation
Polaris Career Center
The Powder Room Makeup Oasis and Boutique
Punderson Manor Lodge & Conference Center
RA Design Photography
Kim and Brent Riley
Rock and Roll Hall of Fame and Museum
Rockside Family Dental Care
Mr. and Mrs. Juan Roman
Rooted in Relaxation Massage Therapy Ltd.
Royalton Ace Hardware
Royalton Automotive
RSM US
Mrs. Betsey Saffar
Saks Fifth Avenue
Mrs. Deepani Samaranayake
Santo’s Middleburg Pizza Inc.
Ms. Cindy D. Schumacker
Mr. and Mrs. Joshua Sevick
Mr. and Mrs. Kenneth A. Sexton
Sgt. Clean’s Car Wash
Sheiban Jewelers Inc.
The Sherwin-Williams Company
Mr. and Mrs. Peter J. Shipley
Sibling Rivalry Brewing
Mr. and Mrs. Cameron Snider
Mr. George Snider
Square 22 Restaurant
St. Albert the Great Church
Mr. and Mrs. Jeff Stadnik
Stonewater Golf Club
Strongsville Dairy Queen
Strongsville Superwash
Ms. Robyn Suit
Swoosh Camps

Mr. Victor Szerpicki
Thorman Petrov Group, LPA
Mr. and Mrs. Christopher Thorman
Tiffany & Co
Timberland
Ms. Caroline Tredway
Turn 2 Foundation
Turner Construction Company
United Parcel Service
Valley Tack Shop, Inc.
Ms. Ashley Varcelli
Mr. Paul Verlei
Vitamix Corporation
Vocon Design, Inc.
W.B. Mason Co., Inc.
Walden

Walgreens
Walter F. Ehrnfelt Recreation and Senior Center
Mr. and Mrs. Bill P. Watkins
Mr. and Mrs. Thomas Weber
Well Done Catering
Wendy’s Restaurant
Weymouth Signature Event Center
Wild Republic
Williams-Sonoma
Mrs. Mary M. Wilson
Winking Lizard
Woodside Lake Park
Darin Yug and Chrissy Schaefer-Yug
Ms. Justine Zola
We empower children and adults with disabilities and their families to achieve their greatest potential.